

NOTICE FROM LOUISIANA HEALTH PLAN FOR HURRICANE KATRINA VICTIMS

LHP advises that you can download an application for the Louisiana High Risk Health Insurance Pool or the HIPAA Pool at www.lahealthplan.org. Please check this site periodically for updates.

LHP has temporarily extended its hours from 6:00 a.m. to 6:00 p.m. Monday through Friday, Central Time. The LHP staff will work alternate shifts to assist those in need. We know that some of our policyholders, or evacuees in need of LHP coverage, may be in different time zones. We are here to help you in any way that we can.

Please contact us at 1-800-736-0947 and press 0 for an Operator to assist you. If you know your party's extension, please dial the extension as soon as you hear the recorded message. Please leave a message if someone does not pick up. Messages are returned as soon as possible (or the next business day if it is after hours or on the weekend).

You will note that the HIPAA Pool and High Risk Pool applications can be downloaded and printed from this website.

IMPORTANT MESSAGE FOR POLICYHOLDERS IN THE FOLLOWING PARISHES:

JEFFERSON
ORLEANS
PLAQUEMINES
ST. BERNARD
ST. TAMMANY
TANGIPAHOA
WASHINGTON

The grace period for policyholders in the above listed parishes has been extended. September and October premiums payments will have an extended grace period until October 30, 2005. No penalty (including a reinstatement penalty) or loss of coverage will be implemented (as long as premiums are paid within the extended grace period).

Until October 30, third party checks and money orders will be accepted in addition to personal checks. This will accommodate those of you who have no ability to access your personal or commercial funds.

The premium address is:
Covenant Administrators, Inc.
LHP Premium Payment Dept.
P.O. Box 7
Suwanee, GA 30024-0007

The claims address is:
Covenant Administrators, Inc.
P.O. Box 105738
Atlanta, GA 30348-5738
Electronic Payer I.D. 58102

Pre-Admission Certification Required:
Fax - Medicor Managed Care, Inc. at 678-258-8499 or Call - Medicor 877-432-5663

ANY policyholder who has temporarily relocated due to Hurricane Katrina, please advise either LHP or Covenant Administrators of your temporary address and telephone number. To reach us contact the following:

Louisiana Health Plan:	1-800-736-0947 225-926-6245 225-927-3873	Toll Free Baton Rouge Fax	general info and enrollment
Covenant Administrators	1-800-680-8728	Toll Free	claims and premiums
Medicor	1-877-432-5663 1-678-258-8499	Toll Free Fax	pre-certification and case management
BestCare	1-888-926-9851 www.bestcareinc.net	Toll Free	PPO network - Louisiana
BeechStreet	www.bestcareinc.net		PPO network – outside Louisiana (go to bottom of website for access to BeechStreet)
Walgreens Health Initiatives	1-800-207-2568 www.mywhi.com	Toll Free	Pharmacy Benefit Manager